



29<sup>th</sup> January, 2015

Mrs. Deanna Clarke  
Director  
Best Build Construction  
Private Box 10977  
The Terrace  
Wellington

Re: Earthquake Strengthening at Amora Hotel Wellington

Dear Mrs. Clarke,

I am writing to thank you for the work Best Build performed between April and September 2014 at the Amora Hotel.

In particular, I would like to commend the efforts of your project manager Brendan Clarke.

Your company was chosen out of 5 respondents due to several factors, but in particular the “can-do” attitude of your staff.

Brendan’s willingness to explore alternative options when issues arrive is a real asset to your company.

Too often in the construction industry of today problems that inevitably arise are either blown out of proportion, or not analysed with enough care.

His ability to allocate time & resources where required saved the hotel a great deal of stress and money.

Because of his negotiation skills & relationship with the local council, we were able to only close 1/3 of the 200 guest rooms, as opposed to the 2/3 that council originally requested.

Despite having to cut approx. 100 lineal meters, over 2 separate stairways, and 10 storeys of occupied hotel space, we received very few complaints from any paying guests or staff.

To have the works signed-off at the first council inspection with no extra work required speaks volumes of the experience of the design engineer Paul Brimer from Dunning Thornton consultants, and Brendan.

Yours sincerely,

Logan Hutchings  
Building Services Manager